

# CIPHERVOICE

Flexible, reliable & scalable unified communication platform.

Having to deal with the high cost and hassle of traditional telephone is a thing of the past.

CipherWave offers an all-inclusive, unified communications package to meet the demanding communication needs of growing businesses. And it's easy to use.

This feature-rich hosted PBX solution delivers cutting-edge VoIP (Voice over Internet Protocol) technology and is fully customisable, giving you the power to pick and pay for only the exact features that you need.

In addition to the standard features of all new generation PBXs, CipherWave's PBX solution includes comprehensive enhanced services, telephony applications, system administration, end user applications, and setup and configuration features in a truly scalable manner.

Our internal technical expertise paired with the fact that we own and manage our data centre, network and IPs, gives us greater control to give you superior service.

## BUSINESS BENEFITS

- Cost effective alternative to making traditional telephone calls
- No need to own and manage PBX hardware
- Retention of your current business telephone number for a fuss-free switch
- Fully scalable solutions
- Better control of your company telephone bill with our prepaid management system and itemised billing
- Improved productivity and communication efficiency between employees and customers
- Easy conferencing between local and remote employees
- Converged mobility means you can use your mobile phone to connect from anywhere in the world via your company's network solution
- Wide range of features to enhance customer experience (call divert, pre-recorded cues etc.)
- Easy to use with multiple role based administration

## FEATURES

- Fully redundant hosting environment
- Feature-rich reports
- Daily back-ups
- Real-time telephony billing
- 99.9% System availability
- High performance cluster-ready
- Self-using web interface
- API enabled
- Live interactive via Softphone / Web phone

- Wide range of supported handsets
- Geographic (i.e. 012, 010) and non-geographic (i.e. 087) numbers
- Hosted and on-site management options available

## **ABOUT CIPHERWAVE**

CipherWave is a South African Internet Service Provider (ISP) that provides growing businesses with a range of solutions to help them connect, communicate and collaborate with their customers, employees and suppliers. We own and manage our own network infrastructure, which enables us to provide efficient, speedy service and support that our customers can count on 24/7.